SKUs		Product Description	PSAP Size (Number of Seats)	One-Time Cost	Monthly MSRP Subscription Fee	Annual MSRP Subscription Fee	TX DIR Discounted Annual Subscription Fee (10% off MSRP)	Notes
	Product - Core Licenses (c-Live Apex)							
APX.01	c-Live APEX	c-Live APEX is a cloud-native emergency call management solution that provides live caller video, pinpoint caller location, silent instant messaging, and more. Carbyne software licenses comes with live 24/7/365 access to client and technical support and access to our online training portal for continued support.			$1,000	$12,000	$10,800	Priced per Seat
	Product - Control Center Access (c-Live Event History)							
ACC.01	APEX Control Center (Additional Instance Fee)	Control Center is the back-office administration platform that enables an administrator to make configuration changes, track activities, and manage contacts, users, groups.			$250	$3,000	$2,700	First Instance Included
AEH.01S		Events History captures ongoing and recent calls including video, photos, location, and call transcripts. A centralized source for evideniary purposes, data sharing between agencies and more.	Small (1-9)		$500	$6,000	$5,400	
AEH.01M			Medium (10-19)		$750	$9,000	$8,100	
AEH.01L			Large (20-34)		$1,250	$15,000	$13,500	
AEH.01XL			XLarge (35-49)		$1,750	$21,000	$18,900	
AEH.01C	Events History		Custom (50+ Seats)					
	APEX Deployment (c-Live Integration)							
AMN.01S	APEX Deployment Package	Basic Implementation Services Bundle Include (up to 9 positions in total primary and backup): On-site set-up and configuration (if needed), On-site Training Session.	Small (1-9)	$40,000			$36,000	
AMN.01M	APEX Deployment Package	Intermediate Implementation Services Bundle Include (up to 19 positions in total primary and backup): On-site set-up and configuration (if needed), On-Site Training Session.	Medium (10-19)	$55,000			$49,500	
AMN.01L	APEX Deployment Package	Advanced Implementation Services Bundle Include (up to 34 positions in total primary and backup): On-site set-up and configuration (if needed), On-Site Training Session.	Large (20-34)	$70,000			$63,000	
AMN.01XL	APEX Deployment Package	Premium Implementation Services Bundle Include (up to 49 positions in total primary and backup): On-site set-up and configuration (if needed), On-Site Training Session.	XLarge (35-49)	$80,000			$72,000	
AMN.01C	APEX Deployment Package	Premium+ Implementation Services Bundle. For every additional 5 seats addition of $5,000 to the Service Bundle above 50 positions.	Custom (50+ Seats)					
AMN.01APL	Deployment Additional Physical Location			$10,000			$9,000	First location included

SKUs		Product Description	PSAP Size (Number of Seats)	One-Time Cost	Monthly MSRP Subscription Fee	Annual MSRP Subscription Fee	TX DIR Discounted Annual Subscription Fee (10% off MSRP)	Notes
CPS.01	Professional Services Hourly Rate (c-Live ProServ)	Our Professional Services Engineers provide implementation, pre/post activities such as training, on-site or remote onboarding which will be described in a statement of work ("SOW") mutually developed with Public Agencies and Carbyne.		$225			$203	Per Hour; fully burdended
AIN.01C	Integrations (c-Live API)	Each required integration will need to be evaluated by Carbyne's Professional Services team prior to deployment.		TBD				
	Product - Core Licenses (c-Live Universe)							
CLU.01	c-Live Universe License	c-Live Universe is a cloud-native solution that provides live caller video, pinpoint caller location, silent instant messaging, and more, coexisting with your current emergency call handling systems. Carbyne software licenses comes with live 24/7/365 access to client and technical support and access to our online training portal for continued support.			$500	$6,000	$5,400	Priced per Seat
	Product - Control Center Access (c-Live Event History)							
UCC.01AIF	Control Center (Additional Instance Fee)	Control Center is the back-office administration platform that enables an administrator to make configuration changes, track activities, and manage contacts, users, groups.			$100	$1,200	$1,080	First Instance Included
UEH.01S		Events History captures ongoing and recent calls including video, photos, location, and call transcripts. A centralized source for evideniary purposes, data sharing between agencies and more.	Small (1-9)		$375	$4,500	$4,050	
UEH.01M			Medium (10-19)		$575	$6,900	$6,210	
UEH.01L			Large (20-34)		$900	$10,800	$9,720	
UEH.01XL			XLarge (35-49)		$1,250	$15,000	$13,500	
UEH.01C	Events History		Custom (50+ Seats)					
	Universe Deployment (c-Live Integration)							
UMN.01S	Universe Deployment Package	Basic Implementation Services Bundle Include (up to 9 positions in total primary and backup): Remote set-up and configuration (if needed), Remote Training Session.	Small (1-9)	$7,500			$6,750	
UMN.01M	Universe Deployment Package	Intermediate Implementation Services Bundle Include (up to 19 positions in total primary and backup): On-site set-up and configuration (if needed), On-Site or Remote Training Session.	Medium (10-19)	$12,500			$11,250	
UMN.01L	Universe Deployment Package	Advanced Implementation Services Bundle Include (up to 34 positions in total primary and backup): On-site set-up and configuration (if needed), On-Site Training Session.	Large (20-34)	$18,500			$16,650	
UMN.01XL	Universe Deployment Package	Premium Implementation Services Bundle Include (up to 49 positions in total primary and backup): On-site set-up and configuration (if needed), On-Site Training Session.	XLarge (35-49)	$26,000			$23,400	

SKUs		Product Description	PSAP Size (Number of Seats)	One-Time Cost	Monthly MSRP Subscription Fee	Annual MSRP Subscription Fee	TX DIR Discounted Annual Subscription Fee (10% off MSRP)	Notes
UMN.01C	Universe Deployment Package	Premium+ Implementation Services Bundle. For every additional 5 seats addition of $2,500 to the Service Bundle above 50 positions.	Custom (50+ Seats)					
UMN.01APL	Deployment Additional Physical Location			$5,000			$4,500	First location included
CPS.01	Professional Services Hourly Rate (c-Live ProServ)	Our Professional Services Engineers provide implementation, pre/post activities such as training, on-site or remote onboarding which will be described in a statement of work ("SOW") mutually developed with Public Agencies and Carbyne.		$225			$203	Per Hour; fully burdended